

SERVICE



SMART BOOK

ONM Systems Limited offer a complete set of handheld solutions. The feature rich SmartBook suite of software, which will run on standard Android and iOS devices, will enable you to improve user productivity, accelerate billing cycles and reduce error prone paperwork. Our customer focused approach means we work closely with our customers to ensure a high quality accurate on-time solution is delivered.

How it works;

- Jobs are entered and allocated to Engineers.
- Engineers access jobs on their Tablet/Smartphone device.
- Engineers complete jobs to include time spent, job comments, serial numbers, customer signature, images parts used etc.
- A service report is then emailed to the customer.
- Office personnel view the completed job details.



Features and benefits;

- Improved job allocation and management.
- Improved customer service.
- Reduction in operating costs and accelerated billing cycles.
- Reduction in error prone paperwork.
- Increased visibility of mobile workforce.
- Image capture and Electronic Signature capture.
- View historical service data.
- Parts allocation.
- Works on Android and iOS devices
- Customisable.



ERP/Accounts Integration

SmartBook will integrate with;

- Sage
- SAP
- Big Red Book
- Quickbooks
- Intact
- Tas
- Xero
- Kashflow

Not listed? Please call with your requirements.

Demonstration

To arrange for an online demonstration or to find out more please email info@onmsystems.ie or call our office on the numbers provided below.

